

What's a TeleVisit

Healow Televisits are a safe and secure way for you to connect with your doctor using video and audio connection on your smart device or computer.

How do I join a TeleVisit?

Click on the text or email link you received from your clinic or join using the healow app, patient portal or healow.com.

On the day of the appointment:

- Set aside a secure and private location for your appointment.
- Click the link in the email or text message sent by your clinic, or join using the patient portal, healow app, or healow.com.
- Fill out any patient questionnaires and vitals.
- Click **Allow** for microphone/camera access.

Interested in conducting a TeleVisit?

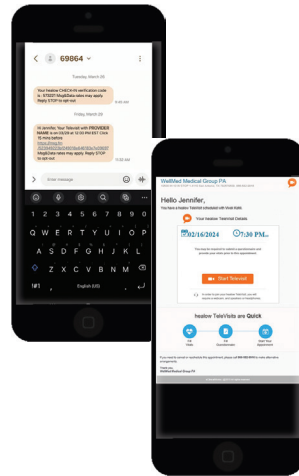
Contact your clinic to schedule. The clinic will ensure you have an email address on file and are web enabled.



STEP 1 choose from the following:

Join by link

Click on the text or email link sent to you by your clinic.



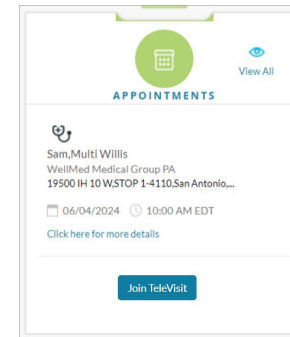
Join with healow app

Tap Visits, then tap the TeleVisit to join and tap Start TeleVisit.



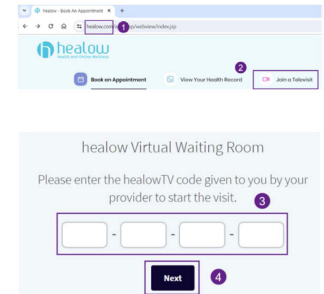
Join with Patient Portal

Click **Dashboard**. Click **Join TeleVisit**.



Join with healow.com

Click Join a TeleVisit. Enter healowTV code provided in appointment reminder and click **Next**.



STEP 2

Enter questionnaire responses and/or vitals.

To bypass this step, select **Next**.

Weight
245 pounds

Blood Pressure
120 / 80

Temperature
98.7 F

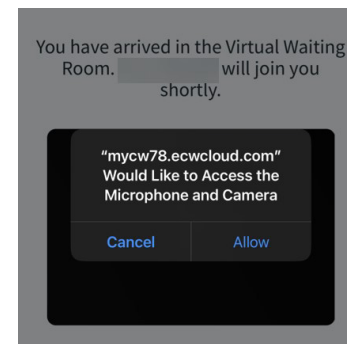
Respiratory Rate
14 breaths per minute

Pulse Rate
65 beats per minute

Next

STEP 3

Click **Allow** for microphone/camera access.



STEP 4

You have arrived in the virtual waiting room. Your provider will join shortly.

